

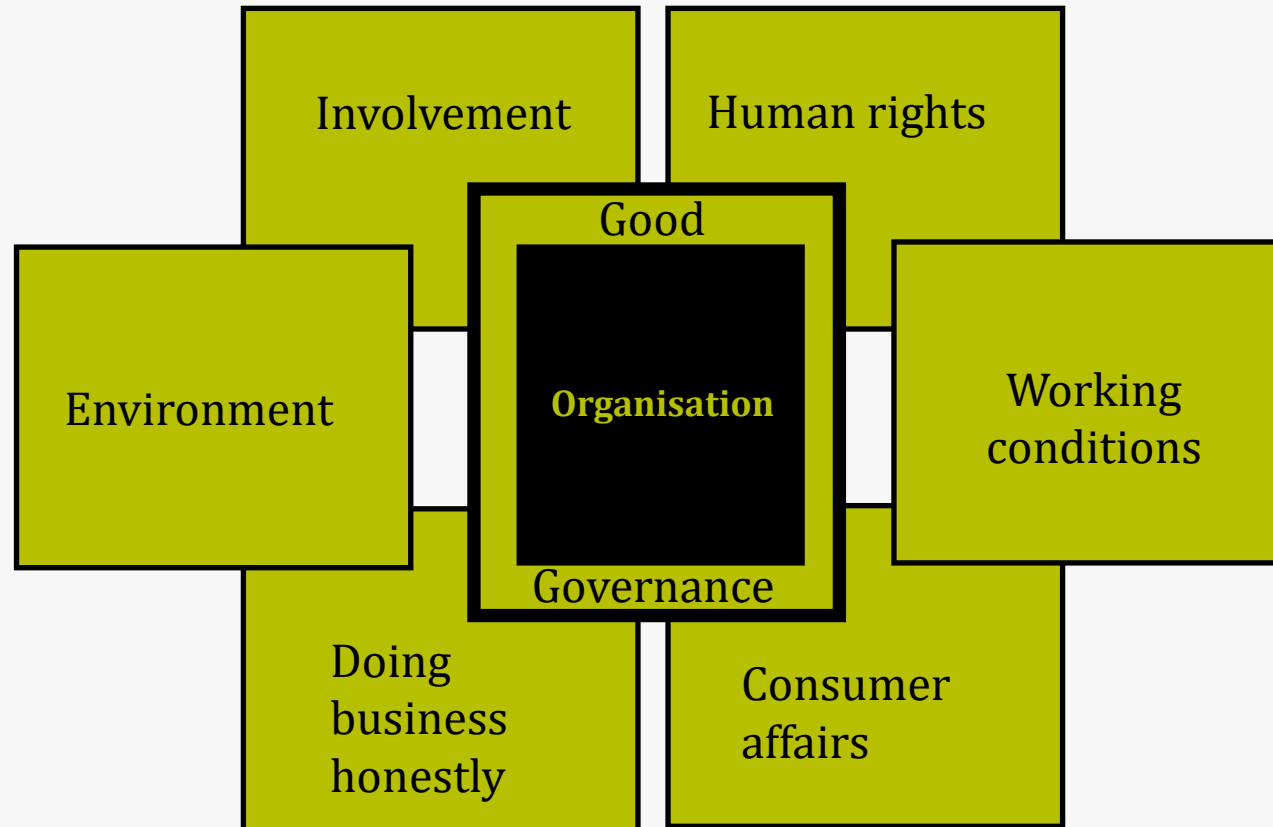
The logo for Joulez, featuring the word 'Joulez' in a stylized, outlined font. The letters are white and set against a yellow rectangular background. The background of the entire image is split vertically: the left side is black with grey circuit-like patterns, and the right side is yellow with lighter yellow circuit-like patterns.

Joulez

zet aan tot
nieuwe energie

Supplier Code of Conduct

For suppliers of Joulz



Sustainable business

Goals

- ⚡ We want to develop Joulez into a sustainable company. We continuously strive for sustainability and sustainable quality in our products and services.
- ⚡ Corporate Social Responsibility is inherent to our social mission: to ensure a safe and undisturbed energy supply. This can only be achieved by working together. We do this with our customers, governments, but also with our suppliers who enable the delivery of our products and services.
- ⚡ Joulez does this based on the core values: Customer first, Director role and Quality.
- ⚡ Joulez has set itself the goal of making purchasing more sustainable. We are selective in our purchases and in the choice of our suppliers and partners.
- ⚡ We test potential suppliers on their sustainable business operations, check services and products against product specifications.

Definition

Sustainable procurement

- ⚡ The supplier is at least classified as a 'starter';
- ⚡ The delivered products and services meet the product specifications;
- ⚡ The supplier has signed the Supplier Code of Conduct (SCoC).

Suschainability

Assuming responsibility in the supply chain

- ⚡ Joulz Suschainability stands for the responsibility we take in our supply chains.
- ⚡ Joulz also expects its direct suppliers to take responsibility in their supply chains. This means, among other things, that Joulz expects its suppliers to communicate the content and meaning of the Supplier Code of Conduct into the chain and to take adequate actions if necessary.
- ⚡ Our Supplier Code of Conduct is inspired by the ISO26000 guideline for sustainable business.



Good governance

Human rights

- ⚡ Suppliers comply with (inter)national laws and regulations, ensure all necessary permits and maintain good governance aimed at continuity and based on integrity.
- ⚡ Joulz expects its suppliers to translate Joulz's Code of Conduct into their own business and ensure compliance with it among their employees and suppliers.
- ⚡ Suppliers recognise and act upon the Universal Declaration of Human Rights. Suppliers ensure that child labour, forced labour or discrimination does not occur in their supply chains.



Working conditions

- ⚡ Suppliers recognise and respect the right of employees to organise and join unions.
- ⚡ Suppliers will not pay their employees less than minimum wage, in accordance with local laws or (if not available) a living wage that can meet basic human needs.
- ⚡ Suppliers observe proper working hours and other working conditions (such as safety, health and social security) in accordance with local standards and (inter)national legislation.



Doing business honestly

Consumer affairs

- ⚡ Suppliers conduct their business fairly and make sound decisions, avoiding corruption, abuse of power and conflicts of interest.
- ⚡ Suppliers respect (intellectual) property rights and guarantee customer data.
- ⚡ Suppliers maintain fair business standards of marketing, sales and transparent and fair competition. In the event of a dispute between Joulz and its suppliers, a solution will be sought in an open and honest manner.
- ⚡ Suppliers protect the health and safety of consumers, among other things, by providing reliable, environmentally friendly and safe products and services that enable sustainable consumption.

Environment

Involvement with and development of the community

- ⚡ Suppliers demonstrate commitment, a proactive attitude and continuous improvement in protecting the environment through energy conservation, reducing CO2 and other harmful greenhouse gas emissions, waste treatment and recycling, as well as restoring the environment.
- ⚡ Suppliers have an environmental management system in accordance with ISO14001 or comparable or will have realised this within a foreseeable and to be agreed period.
- ⚡ Suppliers show commitment to the community in which they operate, create local employment and develop the skills of their (local) employees.
- ⚡ Suppliers consider and take responsibility for the effects of their activities on the community and the health of the people and animals in that community.

Signing

Supplier Code of Conduct

We expect our suppliers to sign the Supplier Code of Conduct. By signing, you agree to the terms and conditions and commit to compliance.

Joulz will periodically enter into discussions to gain further insight or to receive supporting documents. In this way, Joulz tries to ensure compliance with the Supplier Code of Conduct.

Joulz reserves the right to unilaterally change this Supplier Code of Conduct. The most recent version of this Supplier Code of Conduct can be found on our website: joulz.nl

Company name _____

Authorised representative _____

Job title _____

Signature _____

